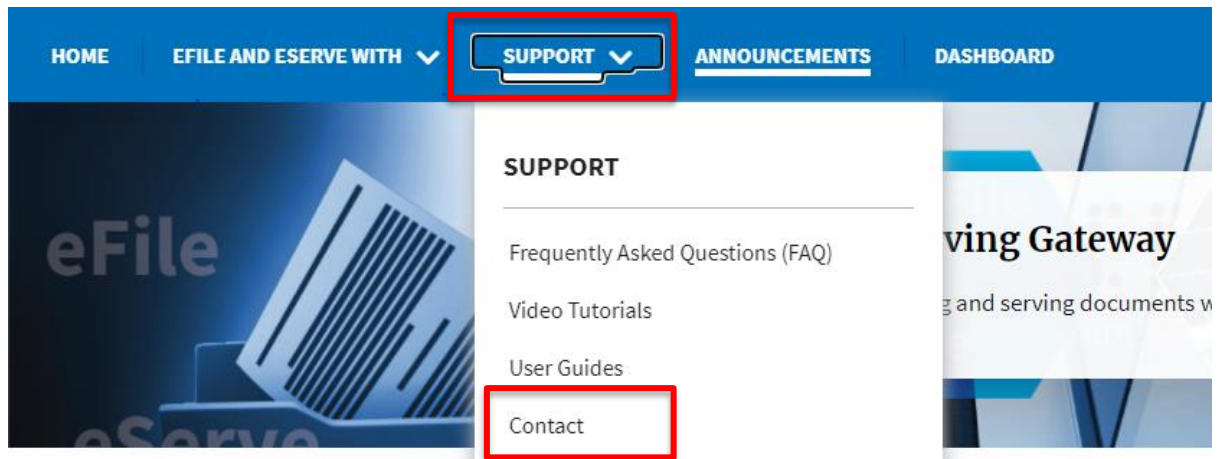




eFile and eServe

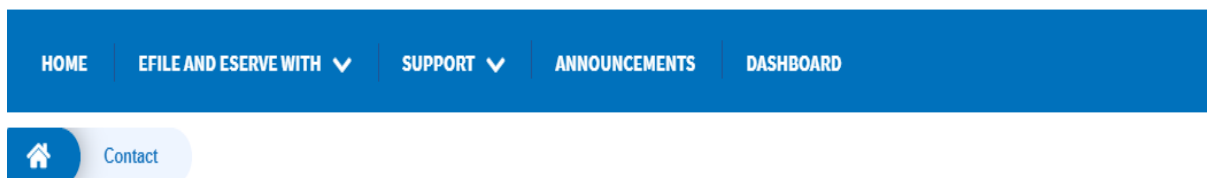
HOW TO CONTACT THE SUPPORT TEAM FOR LOGIN RELATED ISSUES

1. From the main menu, click on the **Support tab** and select the **Contact** submenu.



2. For issues with account creation, signing in, changing Login.gov settings, two-factor authentication, and more, please click on the hyperlink provided

[contact the Login.gov team.](#)



Login.gov Help Desk

For issues with account creation, signing in, changing Login.gov settings, two-factor authentication and more, please contact Login.gov.

[Contact the Login.gov team](#)

And you will be redirected to the concerned site



HOW TO CONTACT THE SUPPORT TEAM FOR EFILE AND ESERVE SITE-RELATED ISSUES

1. From the main menu, click on the **Support tab** and select the **Contact** submenu.
2. Start filling out the form by entering your First Name, Last Name and Email ID.

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Contact

For help with an issue you are experiencing, please complete the form below, including as much detail as possible and we will get back within one business day.

| | |
|----------------------|----------------------|
| First Name | Last Name |
| <input type="text"/> | <input type="text"/> |
| Email * | Confirm Email * |
| <input type="text"/> | <input type="text"/> |

3. Next, select your User type and Area of the Site that you need help with.

User Type

Public User

- None -

Public User

DOL User

Court Reporter



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Area of the Site

- None ▾

- None -
- Office of the Administrative Law Judges and Board of Alien Labor Certification Appeals
- Administrative Review Board
- Benefits Review Board
- Employees' Compensation Appeals Board
- Organization
- Delegation
- My Profile
- Logout

4. Fill in your questions, concerns, and comment in the box provided. Also provide any additional info you may have to convey to the support team like a type of login, email address, profile, data, etc. Provide as much information as possible to aid in quick redressal.

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Your Questions & Comments *

Additional Information

Type of login used, email address, profile data, etc.

<https://efstest2.mindpetal.com/announcements>



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5. Once you have filled in all the details above click on the **Submit** button beneath the form. Use the **Reset** button to clear the form.

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Additional Information

Type of login used, email address, profile data, etc.

Type of login used, email address, profile data, etc.

Submit **Reset**